

Dependable, flexible and able to handle a variety of assignments. Skilled in problem solving and communications. Work well independently and as a team member. Able to contribute to a project team. Bilingual in English and Spanish.

PROFESSIONAL EXPERIENCE

City of Parkland
IT Specialist

April 2012 – September 2012

- Manage and maintain City Hall, Public Works, Public Library, Parks and Rec
- Maintained RecTrac, Civic Plus Website and Naviline
- Troubleshoot LAN issues
- Worked with various platforms from Windows 2003,2008 servers and supported Win XP and Windows 7 clients
- Restore data from backups
- Exchange Administration- management of all mailboxes functions
- User Administration- manage Active Directory User and Security accounts
- Performed standard network functions
- Perform some basic AS\400 tasks
- VMware ESX 4.0

Trulite Glass & Aluminum
Lead Network Engineer

October 2011 – April 2012

- Manage and maintain 35 remote office\branches
- Troubleshoot WAN & LAN issues at branches
- Troubleshoot connectivity issues, programming issues, parameters with glass cutting tables, benders and digitizers
- Configure and maintain Cisco Routers, AP, ASA and PIX
- Worked with various platforms from Windows 2000,2003,2008 servers and supported Win 98,2000,XP and Windows 7 clients
- Restore data from backups
- Exchange Administration- management of all mailboxes functions
- User Administration- manage Active Directory User and Security accounts
- Performed standard network functions
- Worked with EMC Clariion SAN
- Carved SAN to create different Raid partitions,LUNs and exposed to VM cluster
- VMware ESX 4 and ESXi 5.0
- Punch down cross connects

Panurgy, Cedar Knolls NJ
Network Administrator

February 2010 – October 2011

- Provide daily computer support to 150 remote client networks
- Server support for Windows 2000,2003,2008 servers
- Provided support for various operating systems including Windows 98,2000,XP and Vista Win 7
- Daily LAN\WAN troubleshooting
- Support Avaya phone systems
- Administer Sonic Wall firewalls
- Restore backups
- Exchange Administrator- manage all mailboxes functions

- User Administrator-manage Active Directory User and Security accounts
- VMware setup and administration
- Zenith BDR restores and virtualization

ARCH ALUMINUM & GLASS, Tamarac, FL

September 2006 - September 2009

Network Administrator

- Manage 35 remote office\branches
- Troubleshoot LAN issues at branches
- Troubleshoot Wan issues between branches
- Troubleshoot connection issues, programming issues, parameters with glass cutting tables, benders and digitizers
- Install\configure new branches that were opening up, PBX, LAN, WAN,VPN
- Configure and maintain Cisco Routers and Pix
- Worked with various platforms from Win 2000,2003,2008 servers and supported Win 98,2000,XP and Vista clients
- Restore backups
- Exchange Administrator- manage all mailboxes functions
- User Administrator- manage Active Directory User and Security accounts
- Researched and install Microsoft SharePoint
- Worked with Microsoft Dynamics Axapta (ERP program)
- Light SQL experience (queries,SSIS scripts)
- Create Thin Client Wyse Servers to be able to manage, re-image, upgrade firmware remotely
- Configured and standardize device images
- Performed standard network functions

METROGROUP, Ft Lauderdale, FL

June 2006 - July 2006

Scarborough/Systems Administrator

- Configure new office with Active Directory for 50 users
- Configure DHCP
- Install local and network printers
- Patch ports in and re-punch bad ports
- Give support to local team and remote offices
- Create Ghost Image and Network Boot disk

MOTOROLA Ft. Lauderdale, FL

August 2003 – May 2006

Network Administrator

- Manage Satellite Office and remote users
- Network Administrator duties- reset password, network connectivity issues, activate ports, create computer accounts, join computers to domain, restore data for backups, and perform routine backups to servers
- Account Migration-Project move 250 users from old domain to new domain
- SMS package distribution- Check the queries that were created for patches that have been deployed and visit end user that had issue with the patch or package and resolve the installation of the package
- Program Canopy System to run the following: Canopy-point to multipoint connection, IP Camera for surveillance system, Video Streaming over Canopy and WIFI, Voice over IP telephone system
- Set up temporary LAN in hotel for 150 users with WIFI and network printers to connect back to Motorola backbone
- Act as the primary interface to exclusive support to Sr Vice President and all the Executives in both facilities Plantation and Sawgrass (PCS - Mobile Devices – GEMS – Southern Division – iDEN)
- Part of support team responsible for supporting Windows 2000, XP and COF (OS2) users. About 330 local and 50 remote users
- Schedule machines to be imaged and coordinate with user to rollout equipment to them with minimal downtime- Desktops and Laptops
- Utilized Power Quest to restore user data and reimage machines
- Install local and network printers
- Provide desk side support for variety of issues on many platforms
- Provide software support-MS Office
- Provide training to other members in support group as well as other local users.
- Update corporate database for new users computers and peripherals

OTHER PROFESSIONAL EXPERIENCE

First Southern Bank, Pompano Beach, FL	August 2002- December 2002
Bank Atlantic, Ft Lauderdale, FL	June 2002- July 2002
Tek System, Ft Lauderdale, FL	April 2002-May 2002
Pfizer, Morristown, NJ	May 2000 - Oct. 2001
J & J, New Brunswick, NJ	January 2000 - May 2000

EDUCATION

Cisco CCNP Course

Metro Wide, Newark, NJ

A+ Certification Course

LanSlides Technologies, Edison, NJ

Microsoft Certified Systems Engineer (MCSE) Course

NetEssential, East Brunswick, NJ